# Overview & major standardization achievements of the International Standardization Committee ISO/IEC JTC 1/SC 42 Artificial Intelligence

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SC 42 – Artificial Intelligence

# Agenda



- Scope
- SC 42's role
- Participation
- Growth
- Outreach
- Collaboration with CEN-CENELEC/JTC 21

Overview



- Published standards
- Ongoing projects
- Work under preparation

Work programme



- Working groups
- Ad-hoc and Advisory Groups

Structure



- Concepts and terminology
- Overview of ethical and societal concerns
- Data quality for analytics and machine learning (ML)

Highlights





SC 42 – Artificial Intelligence

## SC 42 Overview



# ISO/IEC JTC 1/SC 42 Artificial Intelligence

### Scope

Standardization in the area of Artificial Intelligence

 Serve as the focus and proponent for JTC 1's standardization program on Artificial Intelligence

• Provide guidance to JTC 1, IEC, and ISO committees developing Artificial Intelligence applications

Established: 2017, Beijing

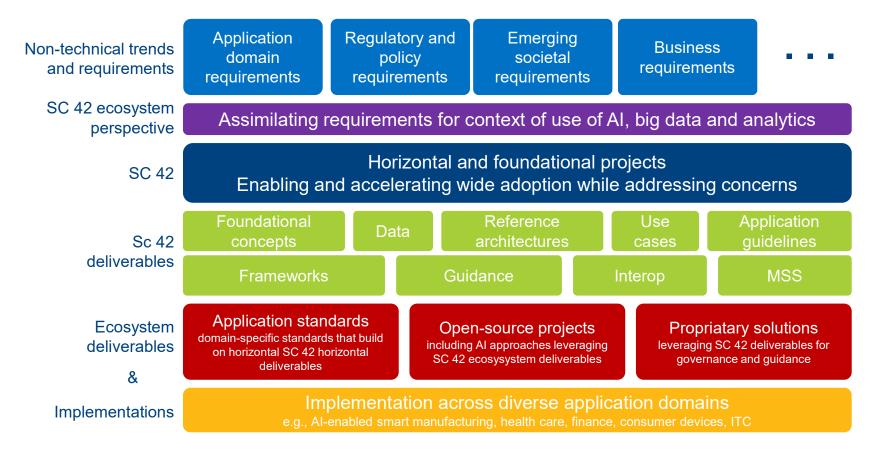
Committee Manager: Heather Benko (ANSI)

Chairperson: Wael William Diab (US)



### SC 42's role

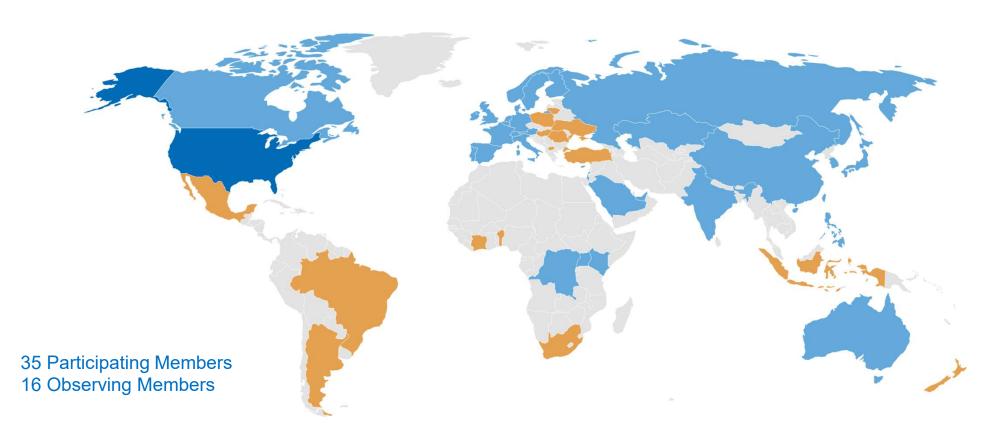
## An Ecosystem Approach



### ISO JTC1 LEC INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

### SC 42 Achievements

# World-wide participation



# SC 42 – Artificial Intelligence

### SC 42 Achievements

## Growth by the numbers

Projects: 15 published/ 25 active

### Participation

- 51 NBs (35P/16O) despite economic headwinds
- 250 people at virtual
- 50+ liaisons (13 Cat A)

Growth in the diversity of the work program and ecosystem coverage: Extension of existing areas across including:

- MSS related projects to enable certification/audit
- transparency taxonomy
- treatment of unwanted bias
- data quality governance;
   oversight of AI systems
  - use cases revision
- ML computing devices
- guidance for mitigating ethical issues

New areas include AI Testing, Verification and Validation (jointly with SC 7); AI-enabled Health Informatics (jointly with ISO TC 215)

# INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

## Outreach

- Over a dozen IEC articles and multimedia engagements
- Collaboration with the ISO Comms on key articles and outreach plans
- Support of IEC and ISO AI related initiatives such as IEC Workshop on AI with Trust and ISO
- Progress on existing and new collaborations: IEC SC 65A, ISO 204, 215, SMCC, JTC 1 (SC 7, 27, 29, 32, 38, 39, 40, 41), OECD, EC, UN
- Launch of ISO/IEC Workshop Series
  - Bi-annual workshop series bringing AI luminaries to discuss AI ecosystem including emerging trends, technology, requirements, applications and the role of standards.
  - May inaugural workshop had 500 registrations per session and avg 300 attendance.
  - Registration for second workshop in November is open



## ISO/IEC AI Workshop Series

## Second Workshop on 29th and 30th November 2022 (Online)

#### 4 Content Tracks

#### Al Applications - Healthcare

This track will look at emerging AI applications, public projects, use cases and case studies with the goal of identifying insights relating to AI application requirements, providing an overview of supporting horizontal standardization work and discuss roadmaps of application domain verticals.

This installment of the workshop will focus on AI in Healthcare applications

#### Beneficial Al

Al promises to change how we live, work and play for the better. Moreover, some applications of Al stand to have an unprecedent societal impact. This track will focus on advances to humanity that would otherwise not be possible without Al

### Novel Al Standardization Approaches (Horizontal and Vertical)

In addition to building on well established information and operational technologies, standards and open-source efforts, Al introduces technology-specific challenges through its learning nature. This track will look at such challenges and discuss the innovative standards approaches to address them

#### **Emerging AI Technology Trends and Requirements**

Al technology and capability is evolving at a rapid pace. This track will look the combination of emerging technology trends and requirements through a diverse set of perspectives ranging from those luminaries driving innovation to those looking to ensure responsible adoption

#### **Benefits**



#### Innovation

workshop will focus on state of the art, priorities and requirements



### Enhanced

Enhanced networking opportunities



### Market Intelligence

identify emerging trends, requirements, insights and opportunities



#### Thought Leadership

participating in this interactive event will help to position your organization as an industry leader



#### Stakeholders

Attract new stakeholders to join standardization activities



#### Information

Gain insight into alternative POVs and needs through Q&A and panel discussion

Registration: https://jtc1info.org/technology/subcommittees/ai/workshops/w2/



# Collaboration with CEN/CENELEC JTC 21 "Artificial Intelligence"

Vienna Agreement will be applied for the collaboration between the two committees

JTC 21 is about to adopt various SC 42 deliverables, including

- ISO/IEC 22989:2022 Concepts and terminology
- ISIEC 23053:2022 Machine learning framework
- ISO/IEC 42001:- Management system
- ISO/IEC 5259 Series on data quality
- . . .

SC 42 is about to establish an AHG to understand which JTC 21 projects are candidates for parallel development according to the VA

Under discussion: How can SC 42 work be leveraged to address the Standardization requests of the European Commission in the context of the Draft Al Act



SC 42 - Artificial Intelligence

# SC 42 Work programme overview

- Published standards
- Standards under development
- Work under preparation

# INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

### SC 42 Achievements

## Published standards

#### **Foundational**

- ISO/IEC 22989 Al concepts and terminology
- ISO/IEC 23053 Framework for AI Systems using ML

### **Trustworthiness**

- ISO/IEC TR 24028 Overview of trustworthiness in artificial intelligence
- ISO/IEC TR 24027 Bias
- ISO/IEC 38507 Governance (jointly developed with SC 40)
- ISO/IEC TR 24368 Ethics
- ISO/IEC TR 24029-1 Artificial Intelligence (AI) Assessment of the robustness of neural networks — Part 1: Overview

### Use cases and applications

ISO/IEC TR 24030 Use cases

#### Data

- ISO/IEC 20546 Big data Overview and vocabulary
- ISO/IEC TR 20547 Big data reference architecture
  - · Part 1: Framework and application process
  - Part 2: Use cases and derived requirements
  - · Part 3: Reference architecture
  - Part 5: Standards roadmap

### Computational

- ISO/IEC 24372 Overview
- ISO/IEC TS 4213:2022 Assessment of machine learning classification performance

# INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

### SC 42 Achievements

## Standards under development

- ISO/IEC CD 5259-1 Data quality for analytics and machine learning (ML)
  - Part 1: Overview, terminology, and examples
  - Part 2: Data quality measures
  - Part 3: Data quality management requirements and guidelines
  - Part 4: Data quality process framework
  - Part 5: Data quality governance
- ISO/IEC DIS 5338 Al system life cycle processes
- ISO/IEC CD 5339 Guidelines for AI applications
- ISO/IEC CD 5392 Reference architecture of knowledge engineering
- ISO/IEC CD TR 5469 Functional safety and AI systems
- ISO/IEC AWI TS 5471 Software and systems engineering —
   Systems and software Quality Requirements and Evaluation
   (SQuaRE) Guidance for quality evaluation of AI systems
- ISO/IEC AWI TS 6254 Objectives and approaches for explainability of ML models and AI systems
- ISO/IEC DIS 8183 Data life cycle framework
- ISO/IEC DIS 25059 Software engineering Systems and software Quality Requirements and Evaluation (SQuaRE) — Quality model for AI systems

- ISO/IEC AWI TS 8200 Controllability of automated artificial intelligence systems
- ISO/IEC AWI TS 12791 Treatment of unwanted bias in classification and regression machine learning task
- ISO/IEC AWI 12792 Transparency taxonomy of AI systems
- ISO/IEC AWI TS 17847 Verification and validation analysis of Al systems
- ISO/IEC AWI TR 17903 Overview of machine learning computing devices
- ISO/IEC FDIS 23894 Guidance on risk management
- ISO/IEC DIS 24029-2 Assessment of the robustness of neural networks — Part 2: Methodology for the use of formal methods
- ISO/IEC AWI TR 24030 Use cases
- ISO/IEC 24668 Process management framework for big data analytics
- ISO/IEC AWI TS 29119-11 Testing for AI systems
- ISO/IEC DIS 42001 Management system
- ISO/IEC AWI 42005 AI system impact assessment

# ISO JTC1 LEC INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

## SC 42 Achievements

# Work under preparation

- Currently under combined NP ballot/CD consultation:
  - ISO/IEC 42006 Requirements for bodies providing audit and certification of artificial intelligence management systems
    - Editor: Susanne Kuch (DE)
    - Explains how to do conformity assessment for ISO/IEC 42001, competencies needed for auditors, time needed for audit
  - New technical report
    - Environmental sustainability aspects of Al



SC 42 – Artificial Intelligence

## SC 42 Structure

- Working groups
- Ad-hoc and advisory groups



# SC 42 Groups

Working Groups			Ad-hoc and Advisory Groups		
WG 1	Foundational standards	Paul Cotton (CA)	AG 3	Al standardization roadmapping	Patrick Bezombes (FR)
WG 2	Data	Wo Chang (IE)	AHG 4	Liaison with SC 27	Peter Deussen (DE)
WG3	Trustworthiness	David Filip (IE)	AHG 6	Considering logistics	Paul Cotton (CA)
WG 4	Use cases and applications			relative to Comment Resolutions – CD/DIS Ballots	
WG 5	Computational approaches and computational characteristics of AI systems	Ning Sun (CN)	AHG 7	Considering potential JTC 21 projects for joint development under the Vienna Agreement	TBD
JWG 2	Testing of AI systems with SC 7	Adam Leon Smith (SC 42/UK); Stuart Reid (SC 7/UK)			
JWG 3	Al-enabled Health Informatics with ISO TC 215	TBD			



SC 42 - Artificial Intelligence

# SC 42 Highlights

- ISO/IEC 22989 Concepts and terminology
- ISO/IEC TR 24368:2022 Overview of ethical and societal concerns
- ISO/IEC 5259 Series on Data quality for analytics and machine learning (ML)



## SC 42 Highlights

## ISO/IEC 22989 Concepts and terminology

### Scope

This document establishes terminology for AI and describes concepts in the field of AI.

This document can be used in the development of other standards and in support of communications among diverse, interested parties or stakeholders.

This document is applicable to all types of organizations (e.g. commercial enterprises, government agencies, not-for-profit organizations).

Editor: Wei Wei (DE)

### **Current state:**

- Published
- Defect Editing Group established to address editorial problems



## SC 42 Highlights

## ISO/IEC 22989 Concepts and terminology

### **Main contents**

- Definitions of concepts relevant to AI
- General Concepts
- Machine learning concepts
- Examples of machine learning algorithms
- Autonomy, heteronomy and automation
- Internet of things and cyber-physical systems
- Trustworthiness
- Al verification and validation
- Jurisdictional issues
- Societal impact

- Al stakeholder roles
- Al system life cycle
- Al system functional overview
- Al ecosystem
- Fields of Al
- Applications of Al systems
- Mapping of the AI system lifecycle with the OECD's definition of AI system



# ISO/IEC 22989 Concepts and terminology

### Al definition

### artificial intelligence

#### ΑI

<discipline> research and development of mechanisms
and applications of Al systems

### artificial intelligence system

### Al system

engineered system that generates outputs such as content, forecasts, recommendations or decisions for a given set of human-defined objectives

- Result of a 4 year's discussion, highly controversial and disputed up to the last minute
- No consensus could be reached on a definition of AI as system property/capability
- Alignment with OECD, EU definitions was intended (as they were available during development of the project)



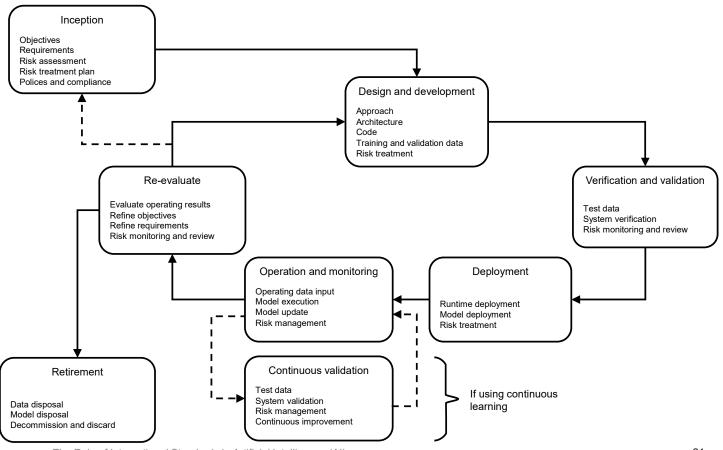
## SC 42 Highlights

# ISO/IEC 22989 Concepts and terminology

## Al system lifecycle

Intended to be high-level to provide a template that can be used for other standardization work

11/28/2022



The Role of International Standards in Artificial Intelligence (AI)



## SC 42 Highlights

# ISO/IEC TR 24368:2022 Overview of ethical and societal concerns

Scope Editor: Viveka Bonde (SE)

This document provides a high-level overview of Al ethical and societal concerns.

*In addition, this document;* 

- provides information in relation to principles, processes and methods in this area;
- is intended for technologists, regulators, interest groups, and society at large;
- is not intended to advocate for any specific set of values (value systems).

This document includes an overview of International
Standards that address issues arising from AI ethical
and societal concerns.

The Role of International Standards in Artificial Intelligence (AI)

Current state: Published

# ISO JTC1 LEC INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

## SC 42 Highlights

# ISO/IEC TR 24368:2022 Overview of ethical and societal concerns

- Fundamental sources
- Ethical frameworks
- Human rights practices
- Themes and principles
- Examples of practices for building and using ethical and socially acceptable AI
  - Aligning internal process to Al principles
  - Considerations for ethical review framework
- Considerations for building and using ethical and socially acceptable Al
- Non-exhaustive list of ethical and societal considerations

- Al principles documents
  - Berkman Klein report
  - Global
  - North America
  - South America
  - Africa
  - Europe
  - Asia
  - Furasia
  - Asia Pacific
- Use case studies



SC 42 Highlights

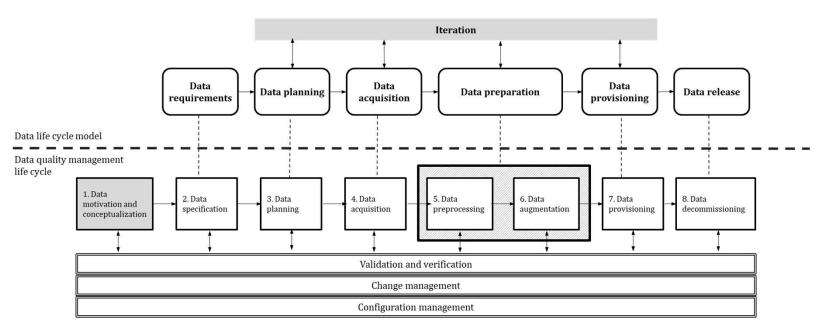
# ISO/IEC 5259 Series on Data quality for analytics and machine learning (ML)

Number	Title	Editor	Current state
5259-1	Overview, terminology, and examples	Suwook Ha (KR)	CD
5259-2	Data quality measures	Kyoung-Sook Kim (JP)	CD
5259-3	Data quality management requirements and guidelines	Martin Saerbeck (DE)	CD
5259-4	Data quality process framework	Whanzong Ma (CN)	CD
5259-5	Data quality governance	Gyeung-Min Kim (KR)	WD

# INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

### SC 42 Highlights

# ISO/IEC 5259 Series on Data quality for analytics and machine learning (ML)



Data
management
life cycle and
data quality
management

Source: ISO/IEC 5259-3, © ISO 2022

Primary development pathway

Feedback pathway









THANKS!

QUESTIONS?

**REMARKS?** 

Key Topics for Organizations/users using AI Technology

# ISO/IEC 42001 – Al management system

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SC 42 – Artificial Intelligence



## Agenda



ISO/IEC 42001 Artificial Intelligence Management System (AIMS)



AIMS audit and certification



Scope



Structure



Example on for requirements, controls and implementation guidance



# ISO/IEC 42001 Artificial Intelligence Management System (AIMS)

ISO management system standards (MSS) help organizations

- to improve their performance by specifying repeatable steps that organizations consciously implement to achieve their goals and objectives
- to create an organizational culture that reflexively engages in a continuous cycle of self-evaluation, correction and improvement of operations and processes through heightened employee awareness and management leadership and commitment

### AIMS is a

- Management system standard on the responsible development and use of Al
- Comparable with ISO 9001, ISO/IEC 27001, etc.
- Highly strategic: High political impact and market relevance expected

### ISO JTC1 LEC INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

### ISO/IEC 42001

# AIMS will be an auditable and certifiable standard!

- Audits are a vital part of the management system approach as they enable a company or organization to check how well their achievements meet their objectives and show conformity to the standard.
- ISO recognises different forms of assessment:
  - 1<sup>st</sup> party the same organisation
  - 2<sup>nd</sup> party customer/supplier in a relationship with the organisation
  - 3<sup>rd</sup> party independent organisation, trusted by both parties
- ISO calls this conformity assessment: <a href="https://www.iso.org/conformity-assessment.html">https://www.iso.org/conformity-assessment.html</a>



# ISO/IEC 42001 – Artificial Intelligence Management System (AIMS)

### Scope

This document specifies the requirements and provides guidance for establishing, implementing, maintaining and continually improving an AI management system within the context of an organization.

This document is intended for use by an organization providing or using products or services that utilize Al systems. This document helps the organization develop or use Al systems responsibly in pursuing its objectives and meet applicable regulatory requirements, obligations related to interested parties and expectations from them.

This document is applicable to any organization, regardless of size, type and nature, that provides or uses products or services that utilize AI systems.

Editor: Marta Janczarski (IE)

**Current status:** 

- DIS
- Publication expected mid 2023

# ISO JTC1 LEC INFORMATION TECHNOLOGY STANDARDS SC 42 – Artificial Intelligence

# Overall Structure

Clause 1: Scope

**Clause 2: Normative references** 

Management part (Clause 5 – 10)

# Requirements on how to manage Al system in a responsible way

- Mandatory for compliance
- Structure and template requirements provided by ISO/IEC JTC 1 Supplement (Common Text)
- AIMS adopts the Common Text with minimal changes to maintain compatibility with other MSS

**Clause 3: Terminology** 

**Clause 4: Abbreviations** 

# Control part (Annex A) and implementation guidance (Annex B)

# Technical and organizational measures in support of management requirements

- Optional for compliance, but organizations have to provide rationale if a control is not implemented
- Described in terms of
  - Objectives
  - · Controls to achieve an objective
  - Implementation guidance







### Context of the organisation

Understanding the organisation and its context

Understanding the needs and expectations of interested parties

Determining the scope of the management system

The management system



### Leadership

Leadership and commitment Policv

Organisational roles, responsibilities and authorities



### **Planning**

Actions to address risks and opportunities

Al system impact assessment

Management system objectives and planning to achieve them



### Support

Resources Competence Awareness

Communication

Documented information



### **Operation**

Operational planning and control

Al risk assessment Al risk treatment

Al system impact assessment



### **Performance** evaluation

Monitoring, measurement. analysis and evaluation Internal audit

Management review



### **Improvement**

Non-conformity and corrective action

Continual improvement



### ISO/IEC 42001

## Controls and implementation guidance

















Information

for interested

parties

System

documentation

and information

for users

Understandabilit

y and

accessibility of

provided

information

External

reporting

Communication

of incidents

interested

parties





#### **Policies** related to Al

Al policy Alianment with other organizational policies

Review of the AI policy

Review of the Al policy

#### Internal organization

Al roles and responsibilities Reporting of concerns

resources

#### Resources for Al systems

Resource documentation Data resources Tooling resources System and

computing resources Human

> Assessina societal impacts

#### Assessing impacts of Al systems

Al system impact assessment process

Documentation of AI system impact assessments

Assessing AI system impact on individuals and groups of individuals

of AI systems

### Al system life cycle

Management quidance for AI system development Objectives for responsible development of Al system Processes for responsible

design and development of Al systems

#### Al system development life cycle

Al system requirements and specification Documentation of AI system design and development Al system

verification and validation Al system

deployment Al system operation and monitoring

Al system technical documentation

Al system recording of event logs

### Data for Al systems

Data for development and enhancement of Al system Acquisition of

data Quality of data for AI systems

Data provenance Data

preparation Information for

#### Use of Al systems

of Al

Processes for responsible use

Objectives for responsible use of AI system Intended use of

the AI system

Third party relationships

Allocating responsibilities Suppliers

Customers



# SC 42 – Artificial Intelligence

## Requirements and controls

### Example: Al system impact assessment

### Requirement

The organization **shall** assess the potential consequences for individuals and societies that can result from the development or use of AI systems. The Al system impact assessment shall determine the potential consequences an AI system's deployment and Control intended use has on individuals and societies. The result of the system impact assessment shall be documented and be made available to relevant interested parties where appropriate.

The organization **should** consider whether an Al system affects:

- the legal position or life opportunities of individuals;
- the physical or psychological well-being of individuals:
- universal human rights;
- society.

The organization can integrate the AI system impact assessment into their risk assessment (Clause 6.1.2).

#### **Objective**

To assess AI system impacts to individuals and societies affected by the AI system throughout its life cvcle.

The organization should assess the potential consequences for individuals and societies that would result from the development or use of AI systems.

 $[\ldots]$ 

### Implementation guidance

Topics the organization should consider can include, but are not limited to:

- circumstances under which an AI system impact a) assessment should be performed, can include
  - criticality of the intended purpose and context in which the AI system is used or any significant changes to these;
  - complexity of AI technology and the level of 2. automation of AI systems or any significant changes to that;
  - sensitivity of data types and sources processed by the AI system or any significant changes to that.

[ ... ]









THANKS!

QUESTIONS?

**REMARKS?** 

Key Topics for Organizations/users using AI Technology

# ISO/IEC 23894 - Guidance on risk management

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SC 42 – Artificial Intelligence



# Agenda



Al risks



Risk management: ISO 31000 overview



ISO/IEC 23894 Guidance on risk management



Principles, framework and processes



# Artificial Intelligence Risks

#### AI RISKS ARE RELATED TO

Fairness Environmental

impact

Security Accountability

Safety Maintainability

Privacy Availability and

quality of data

Robustness Al expertise

Transparency / explainability

### CAUSED BY

Level of automation

Lack of transparency and explainability

Complexity of environment

System life cycle issues

System hardware issues

Technology readiness

Machine learning issues



# Risk Management- Overview

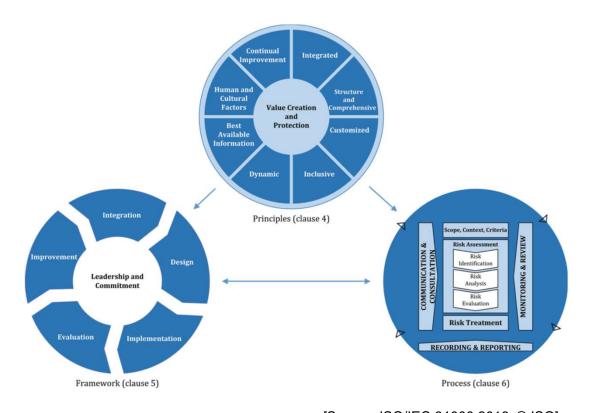
# Risk management is described in ISO 31000:2018

Well accepted in industry

### Approach comprises of

- Principles to follow
- Management framework
- Processes (focus for today)

ISO/IEC 23894 follows this approach and adopts ISO 31000 entirely, but adds AI specific considerations



[Source: ISO/IEC 31000:2018, © ISO]



# ISO/IEC 23894 Artificial Intelligence Risk Management

### Scope

This document provides guidance on how organizations that develop, produce, deploy or use products, systems and services that utilize artificial intelligence (AI) can manage risk specifically related to AI. The guidance also aims to assist organizations to integrate risk management into their AI-related activities and functions. It moreover describes processes for the effective implementation and integration of AI risk management.

The application of these guidance can be customized to any organization and its context.

Editor: Peter Deussen (DE)

Current state: FDIS ballot about to start, publication expected for early 2023

- Please note:
  - Guidance only!
    - No requirements
    - No basis for certification
- Relates to risks to the organization
  - Impact to individuals, society, environment considered as part of organizational risk management



### Principles of risk management

ISO 31000 PRINCIPLES

Integrated

Structured and comprehensive

Customized

Inclusive

**Dynamic** 

Best available information

Human and cultural factors

Continual improvement

ISO/IEC 23894 AI SPECIFIC INTERPRETATION

Extended need to understand stakeholder needs and expectations

Nature of AI systems

Implications to the organization itself

Consideration of societal concerns



# Risk management framework

# ISO 31000 FRAMEWORK COMPONENTS

Leadership and commitment

Integration

Design

11/28/2022

Implementation of risk management

Evaluation of risk management

Improvement of risk management

### ISO/IEC 23894 AI SPECIFIC INTERPRETATION

Communicate responsible use / development of AI systems

Understand the context of the organization

- Social, cultural, political, legal, regulatory, financial, technological, economic and environmental factors
- · key drivers and trends
- stakeholder relationships, perceptions, values, needs and expectations
- · contractual relationships and commitments;
- complexity of networks and dependencies
- Internal factors, e.g., culture and values, organizational strucutres, capabilities, data

Define roles and responsibilities, allocate resource

Determine needed information for continual improvement



# 1. Define scope, Context, Risk Criteria

#### Scope

- Objectives and expected outcomes
- time, location, specific inclusions and exclusions;
- tools and techniques;
- resources and responsibilities
- relationships with other projects, processes and activities.

#### Context

- Societal, legal and contractual environment of the organization
- Stakeholder identification, their needs and expectectation

#### Risk Criteria

- the nature and type of uncertainties that can affect outcomes and objectives (both tangible and intangible)
- how consequences and likelihood will be defined and measured
- time-related factors
- consistency in the use of measurements
- how the level of risk is to be determined
- how combinations and sequences of multiple risks will be taken into account
- the organization's capacity

### 2. Risk Assessment



#### Risk identification

- Identification of assets and their value:
  - Assets of and their value to the organization
  - Assets of and their value to individuals
  - Assets of and their value to society
- Identification of risk sources
- Identification of potential outcomes
- Identification of controls
- Identification of consequences

### Risk analysis

- Assessment of consequences:
  - criticality of the impact
  - tangible and intangible impacts
  - criteria used to establish the overall impact
- · Assessment of likelihood

#### Risk evaluation

 Compare the results of the risk analysis with the established risk criteria to determine where additional action is required



### 3. Risk Treatment

### **Treatment options**

- avoiding the risk by deciding not to start or continue with the activity
- taking or increasing the risk in order to pursue an opportunity
- removing the risk source
- changing the likelihood
- changing the consequences
- sharing the risk (for instance, through contracts or buying insurance)
- retaining the risk by informed decision

# Additional steps



## Communication and consultation

- Involvement and information of stakeholders
- Communication of policies and commitments

### Monitoring and review

- Determining the effectiveness of the risk management processes
- Improvements

### Recording and reporting

- Information to be recorded
- Reporting requirements









THANKS!

QUESTIONS?

**REMARKS?** 

Key Topics for Organizations/users using AI Technology

# ISO/IEC 42005 – AI system impact assessment

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SC 42 – Artificial Intelligence



# Agenda



Motivation: Gap between ISO/IEC 42001 and ISO/IEC 23894



ISO/IEC 42005 AI system impact assessment



Main contents



The gap between ISO/IEC 42001 and ISO/IEC 23894

ISO/IEC 42001 – AI management system

- requires that organizations perform an Al System Impact Assessment, considering impacts to
  - legal position or life opportunities of individuals;
  - physical or psychological well-being of individuals;
  - · impacts to human rights
- contains several guidelines on WHAT to consider

 contains recommendations to take into account factors such as privacy, security, safety, fairness, transparency while managing organizational risks

 those factors are related to external stakeholders (individuals, society) ISO/IEC 23894 – Guidance on risk management ISO/IEC 42005 – Al system impact assessment Neither ISO/IEC 23894 nor ISO/IEC 42001 provides any guidelines on how to do perform the actual AI system impact assessment

Further related to: ISO/IEC FDIS 38507 - Governance implications of the use of artificial intelligence by organizations

Objectives for an AI system impact assessment guidance document include:

- providing organizations with guidance for achieving a key requirement of AIMS and assist in achieving responsible development and use of AI systems
- providing organizations with guidance that is necessary to institute appropriate AI risk management processes



# ISO/IEC 42005 Al system impact assessment

### Scope

This document provides guidance for organizations performing AI system impact assessments for individuals and societies that can be affected by an AI system and its foreseeable applications. It includes considerations for how and when to perform such assessments and at what stages of the AI system lifecycle, as well as guidance for AI system impact assessment documentation.

Additionally, this guidance includes how this AI system impact assessment process can be integrated into an organization's AI risk management and AI management system.

This document is intended for use by organizations developing, providing, or using AI systems. This document is applicable to any organization, regardless of size, type and nature.

Editor: Peter Deussen (DE)

Current state: WD

- Please note:
  - Guidance only!
    - No requirements
    - No basis for certification





# Implementing an AI system impact assessment process

- Documenting the process
- Timing of AI system impact assessment
- Guidance for determining the scope of the impact assessment, domain of intended use
- Allocating responsibilities
- Integration into the AI system life cycle
- Establishing thresholds (e.g. sensitive uses, prohibited uses)
- Performing the impact assessment
- Analysing the results of the impact assessment
- Recording and reporting
- Approval process
- Monitoring and review

### Documenting the AI system impact assessment

- Scope of the impact assessment
- System information
- System description
- System features
- System purposes and intended uses
- Algorithm information
- Data information and quality
- Deployment environment
- Geographical area, languages
- Stakeholders
- Potential impacts: Benefits and harms
- System failures and misuse

### Measures to address harms and benefits

- No content available yet
- Not intended to provide full guidance on treatment measures (risk management), but concentrate on technical measures from a development and operational perspective
- Annexes
- Guidance for use with ISO/IEC 42001
- Guidance for use with ISO/IEC 23894









THANKS!

QUESTIONS?

**REMARKS?** 



SC 42 – Artificial Intelligence

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